



CPM Tenants,

Welcome back for another school year! Connecting to CMI Broadband's High Speed Internet is very simple. Simply plug an Ethernet cable into the Ethernet jack located in your bedroom and you will be connected.

You will automatically be redirected to the CMI Broadband registration page, which takes only a couple minutes to complete. Upon completion of the registration process, you will receive a free trial period on our High Speed Internet service. However, if you wish to continue to use CMI Broadband's Internet service past September 1<sup>st</sup>, please contact Campus Property Management regarding payment. If you have not signed up for services through CPM by this deadline, your Internet service will be discontinued.

If you have any complications connecting, on the back-side of this flier are some of the most frequent troubleshooting resolutions. Please attempt all of these steps to obtain connectivity before contacting CMI Broadband. If problems persist however, you can always get a hold of CMI Broadband's customer support at the provided phone number and email address below.

Please keep this contact information, as your property management company will not be able to assist you with any issues regarding your Internet service throughout the school year. Thank you!

**Support Telephone #: 1-800-395-9434**

**Support Email: [support@cmibroadband.com](mailto:support@cmibroadband.com)**

Note: High Speed Internet service is only available at 1010 W Stoughton, 104 N Lincoln, 105 N Busey, 105 S Wright, 107 E Springfield, 1806 S Cottage Grove, Refinery and Victoria Point, 301 E Chalmers, 304 E Daniel, 408 E Healey, 408 E Springfield, 51 E Green, 512 S Third, 809 W Springfield, 809 W Stoughton, and 813 W Springfield.

<b>Windows XP</b>	<b>MAC OS 10.2/10.3/10.4</b>	<b>Windows 7</b>	<b>Windows Vista</b>
<ol style="list-style-type: none"> <li>1. Connect your computer to the Ethernet wall jack in your bedroom with an Ethernet cord.</li> <li>2. Click <b>Start</b> and select <b>My Computer</b></li> <li>3. On the left under the <b>Other Places</b> tab, select <b>My Network Places</b></li> <li>4. On the left under the <b>Network Task</b> tab, select <b>View Network Connections</b></li> <li>5. If your computer has a wireless connection, right click on <b>Wireless Network Connection</b> and make sure the Wireless Network Connection is <b>Disabled</b>.</li> <li>6. Right click on <b>Local Area Connection</b> and make sure this connection is enabled. Note, if the connection is enabled, when you right click on Local Area Connection, the top word will read "Disable." Again, this connection should be enabled.</li> <li>7. Right click again on <b>Local Area Connection</b> and scroll down to <b>Properties</b></li> <li>8. Double click <b>Internet Protocol (TCP/IP)</b> in the <b>This connection uses the following items</b> box</li> <li>9. From the <b>General</b> tab, verify that <b>Obtain an IP address automatically</b> and <b>Obtain DNS server address automatically</b> are selected</li> <li>10. Click <b>OK</b></li> <li>11. Open a browser and check to see if your internet is working</li> </ol>	<ol style="list-style-type: none"> <li>1. Connect your computer to the Ethernet wall jack in your bedroom with an Ethernet cord.</li> <li>2. Click on the <b>Apple Menu</b> and select <b>System Preferences</b></li> <li>3. Click <b>Network</b></li> <li>4. Choose the Ethernet connection by clicking on the double arrows next to the <b>Show</b> field. Select <b>Built-in Ethernet</b></li> <li>5. In the <b>Configure</b> field, choose <b>Using DHCP</b></li> <li>6. Click <b>Apply Now</b></li> <li>7. Open a browser and check for internet connectivity</li> </ol> <p style="text-align: center;"><b>10.5 / 10.6</b></p> <ol style="list-style-type: none"> <li>1. Connect your computer to the Ethernet wall jack with an Ethernet cord.</li> <li>2. Click on the <b>Apple Menu</b> and select <b>System Preferences</b></li> <li>3. Click <b>Network</b></li> <li>4. On the left side, confirm you have selected the "Ethernet" connection and that the <b>Airport</b> connection is <b>Off</b>.</li> <li>5. From the <b>Location</b> drop down list on top, select <b>Automatic</b>.</li> <li>6. Confirm that the <b>Status</b> up top reads <b>Connected</b></li> <li>7. In the <b>Configure</b> field, choose <b>Using DHCP</b></li> <li>8. Click <b>Apply</b></li> <li>9. Open a browser and check to see if your internet is working</li> </ol>	<ol style="list-style-type: none"> <li>1. Connect your computer to the Ethernet wall jack in your bedroom with an Ethernet cord.</li> <li>2. Click on your <b>Start</b> menu, and in the type bar, type <b>view network</b> and select <b>view network connections</b> located above</li> <li>3. If your computer has a wireless network connection, right click on <b>Wireless Network Connection</b> and make sure the Wireless Network Connection is <b>Disabled</b>.</li> <li>4. Right click on the <b>Local Area Connection</b> and scroll down and select <b>Properties</b>.</li> <li>5. In the middle of the box, double click <b>Internet Protocol version 4 (TCP/IPv4)</b>.</li> <li>6. Confirm <b>Obtain ip address automatically</b> and <b>Obtain DNS server address automatically</b> are selected and click <b>OK</b>.</li> <li>7. Open a browser and check your internet connectivity.</li> </ol>	<ol style="list-style-type: none"> <li>1. Connect your computer to the Ethernet wall jack in your bedroom with an Ethernet cord.</li> <li>2. From the Start menu, right-click Network and then click Properties</li> <li>3. Under <b>Tasks</b> located on the left-hand side of the window, click <b>Manage network connections</b></li> <li>4. If your computer has a wireless connection, right click on <b>Wireless Network Connection</b> and make sure the Wireless Network Connection is <b>Disabled</b>.</li> <li>5. Right click on <b>Local Area Connection</b> and make sure this connection is enabled. Note, if the connection is enabled, when you right click on Local Area Connection, the top word will read "Disable." Again, this connection should be enabled.</li> <li>6. Right click on <b>Local Area Connection</b>, then click <b>Properties</b></li> <li>7. Select <b>Internet Protocol Version 4 (TCP/IPv4)</b>, then click <b>Properties</b></li> <li>8. From the <b>General</b> tab, verify that <b>Obtain an IP address automatically</b> and <b>Obtain DNS server address automatically</b> are selected.</li> <li>9. Click <b>OK</b></li> <li>10. Open a browser and check if your internet is now working</li> </ol>

**Personal Routers:** Connect the WAN port to the Ethernet wall jack, and use the LAN ports for devices.

